

terms & conditions

Privacy Statement

meatright has created this privacy statement in order to demonstrate our firm commitment to privacy. We respect your privacy, and will not disclose it to third parties except as required to fulfil the ordinary course of our business operations.

We collect your contact information (such as your email address), unique identifiers (like your member log in and password) to facilitate payment for your order. Contact information from the order form is used to send orders and information about our company to you.

If you tell us that you do not wish to have any of the information you provide to be used as a basis for further contact with you (for example, receipt of our occasional newsletters), we will respect your wishes.

From time to time the meatright website may contain links to other Web sites, but we are not responsible for the privacy practices or the content of such Web sites.

Fundraising Interpretation

'Fundraising' is defined as the raising of funds by approved groups on the basis that the net proceeds are to be applied to the group for the approved purposes.

meatright approves of the following groups for the purpose of conducting fundraising using the meatright fundraising system;

- the purpose of sport, recreation or amusement
- the purpose of creating, sustaining or improving on a community centre or promoting the interests of a local community or a particular section of the local community
- the purpose of promoting the interests of students or staff of an educational institution
- the purpose of providing medical treatment or attention, or promoting the interests of persons who have a particular physical, mental or intellectual disability
- the purpose of promoting animal welfare, conserving resources or preserving any part of the environment
- a religious, educational, charitable or benevolent purpose.

meatright defines 'Group' as at least 10 members; and a management committee appointed or elected by members of the group; and/or has a written constitution.

Personal Information

A representative of meatright may contact you by telephone to resolve any questions we might have about your order. Your personal details (e.g user name, password) allow us to verify that you are a registered customer and prevent anyone else who may have access to your computer from ordering in your name without your express permission. You should protect this password as carefully as you would your other personal banking information.

Website Disclaimer

This web site has been created by meatright for the express purpose of promoting its products and services to the public. All parts of this website are only for an individual's viewing and no material, either content or visual may be used; in part or whole, except with the permission from meatright.

meatright monitors the quality of the information available on this web site and updates the information regularly using it's content management system.

However, meatright does not guarantee, and accepts no legal liability whatsoever arising from or connected to, the accuracy, reliability, currency or completeness of any material contained on this web site or on any linked site.

meatright recommends that users exercise their own skill and care with respect to their use of this web site and that users carefully evaluate the accuracy, currency, completeness and relevance of the material on the web site for their purposes.

Links to external web sites do not constitute an endorsement or a recommendation of any material on those sites or of any third party products or services offered by, from or through those sites. Users of links provided by this web site are responsible for being aware of which organisation is hosting the web site they visit.

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Security of the meatright Website

We take all reasonable steps to store your personal information securely. We want you to feel comfortable when dealing with us via the Internet and email communication.

meatright applies a range of security controls to protect its website from unauthorised access. However, users should be aware that the World Wide Web is an insecure public network that gives rise to a potential risk that a user's transactions are being viewed, intercepted or modified by third parties or that files which the user downloads may contain computer viruses, disabling codes, worms or other devices or defects.

meatright accepts no liability for any interference with or damage to a user's computer system, software or data occurring in connection with or relating to this web site or its use. Users are encouraged to take appropriate and adequate precautions to ensure that whatever is selected from this site is free of viruses or other contamination that may interfere with or damage the user's computer system, software or data.

Links to external web sites

This web site contains links to other web sites that are external to meatright. meatright takes reasonable care in linking web sites but has no direct control over the content of the linked sites, or the changes that may occur to the content on those sites. It is the responsibility of the user to make their own decisions about the accuracy, currency, reliability and correctness of information contained in linked external web sites.

Terms & Conditions

These terms and conditions govern the use of the meatright website and all orders you make via our website. Please read these terms and conditions carefully as they affect your rights and liabilities under law. If you do not agree with our terms and conditions you should not order any products from the meatright website. By ordering over meatright website you agree to be bound by these terms and conditions. Our stated terms and conditions do not affect your statutory rights.

Registration

- You must ensure that when registering with meatright that all your personal details are correct
- All of your personal details are held in accordance with the privacy policy.

Purchase Policy

- Once you have placed your order via the website this amounts to an offer to enter a contract to buy the product from meatright. We reserve the right to refuse or cancel orders at the company's reasonable discretion.
- We reserve the right to inform the relevant authorities where we believe there has been fraudulent activity on a card transaction, within the current card scheme regulations and law. This does not affect your statutory rights.

Payment

Meatright will only accept payment by:

For Direct Debit please deposit payment to: Westpac Banking
meatright Pty Ltd
BSB: 035 213
Account No.: 234345

Please include Organisation Name and Campaign Number for reference.

- For payment by cheque: Please fill out the credit application form and submit for approval within 3 business days. All orders will be processed within five business days from receipt of cheque payment. Please include Organisation Name and Campaign Number for reference.

Delivery Policy

- We will endeavour to keep delivery days the same; however we reserve the right to change delivery days. If we do so you will be advised.
- If for reasons beyond our control we are unable to deliver to you as agreed we cannot accept any liability for any inconvenience or loss caused. We will take all reasonable steps to ensure that you are made aware of any problems with your delivery. You will be notified regarding any delay as soon as possible but no later than 2 business days. We will endeavour to ensure your products ordered will be delivered as agreed.

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Delivery Policycont

- You are responsible for making suitable arrangements to receive your delivery. This includes giving us detailed instructions of where goods can be left. In the event that your order is stolen or damaged after it has been delivered we do not accept responsibility. Any compensation will be offered at the company's discretion. We reserve the right to refuse orders to addresses where items have previously been stolen or damaged.
- Some of these products are random weight as they are a natural product and not always uniform in size so there will be a variation in weight.

Pricing Policy.

If there are any changes made to this pricing we will be given notice via email or our newsletter of this change. Product prices will then be updated by our online system. All prices are valid to the date stated. At all times, meatright aims to provide the best value, premium product.

Prices will be reviewed on 1st of Jan, April, July and Oct and 7 days notice will be given for any price changes. Prices are fixed if your order has been placed. Occasionally prices may need to be reviewed outside of these dates, 7 days notice will be given.

Every reasonable effort has been made to ensure that the information presented on this website is correct and up to date, and Meatright Pty Ltd reserves all rights to change any information on this website at any time without notice

Cancellation of Orders

Should you need to cancel your order, money will be refunded less a \$20 administrative fee, ONLY IF notice is received by meatright 4 days prior to the scheduled delivery date. Cancellations received with less than 4 days notice will be charged at 100% of the total order value as we are unable to cancel orders that are already prepared and are being transported.

Refunds Policy & Warranty

Please call meatright to discuss any queries or concerns you may have in relation to your products received. meatright stands by the guarantee of freshness and premium quality. Please ensure someone is present to receive the delivery as guarantees will not be given if product is left unattended.

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meatright is dedicated to keeping your details private. Any information, we collect in relation to you, is kept strictly secured. We do not pass on/sell/swap any of your personal details with anyone. We use this information to identify your orders, provide you with our occasional emails regarding price changes and to help you achieve your fundraising targets.